

UNDERSTANDING CONFLICT- RESOURCES

GENERAL LEADERSHIP RESOURCES

Title	Author	Publisher	Year	Link
How to disagree well: 7 of the best and worst ways to argue	Paul Ratner	Big Think	2018	Link
Tools for Reflective and Active Listening	Jesuit Conference of European Provincials	Website	2018	Link
Reflective and Active Listening Techniques	Jesuit Conference of European Provincials	Website	2018	Link
Constructive Conflicts (book)	Louis Kriesberg	Rowman & Littlefield Publishers	2011	Link
Dare to disagree	Margaret Heffernan	TEDGlobal	2012	Link
Diffuse a challenging interaction	Harvard Business Review	HBR Guide to Emotional Intelligence, chapter 7		Link
Make your enemies your allies	Brian Uzi and Shannon Dunlap	HBR Guide to Emotional Intelligence, chapter 16		Link
Stay grounded in stressful moments	Leah Weiss	HBR		Link
T-Kit No.12 - Youth transforming conflict - Understanding Conflict	Council of Europe	Website	2012	Link
Conflict and Negotiations	Talya Bauer & Berrin Erdogan	Creative Commons licensed, freely downloadable	2012	Link
Managing conflict	Talya Bauer & Berrin Erdogan	Creative Commons licensed	2012	Link
Handle Conflict and Negotiation	Talya Bauer & Berrin Erdogan	Creative Commons licensed	2012	Link

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IGNATIAN RESOURCES

Title	Author	Publisher	Year	Link
To Father Nicolás Bobadilla A Fraternal Correction	Saint Ignatius of Loyola	The Portal to Jesuit Studies	Around 1543	Link
The Deliberations of Our First Fathers (1539)	Translated to english by Dominic Murca	The Portal to Jesuit Studies	1539	Link
Solidarity: The Healing of Conflict	Irene Brennan	The Way	1983	Link
Jesus and Conflict	George Soares-Prabhu	The Way	1986	Link
Finding God in Conflict: Northern Ireland	Brian Lennon	The Way	1992	Link
Conflict, Nonviolence and Discipleship	Bede Smith	The Way	1986	Link
Theological Trends a Theology of Power and Conflict	Michael Stogre S.J.	The Way	1981	Link
Peace in Conflict	James McPolin	The Way	1982	Link
St. Ignatius of Loyola and Conflict Management	Ozzie Mascarenhas SJ	XLRI	2018	

QUOTES

- "There is no way to peace. Peace is the way." Mahatma Gandhi
- "Conflict is inevitable, but combat is optional." Max Lucado
- "Do not think of knocking out another person's brains because he differs in opinion from you. It would be as rational to knock yourself on the head because you differ from yourself ten years ago." Horace Mann
- "For good ideas and true innovation, you need human interaction, conflict, argument, debate". Margaret Heffernan
- It's a very important thing to learn to talk to people you disagree with. — Pete Seeger
- "Whenever you're in conflict with someone, there is one factor that can make the difference between damaging your relationship and deepening it. That factor is attitude." William James
- "Assumptions are the termites of relationships." Henry Winkler
- "The best way to solve problems and to fight against war is through dialogue." Malala Yousafzai
- "He who has learned to disagree without being disagreeable has discovered the most valuable secret of a diplomat" - Robert Estabrook
- "Peace is not the absence of conflict but the presence of creative alternatives for responding to conflict -- alternatives to passive or aggressive responses, alternatives to violence." - Dorothy Thompson